



TROUBLESHOOTING TIPS

Problem	Cause	Solution
Not heating or chilling water	Dispenser not plugged into 110 volt electrical outlet	Ensure properly plugged into 3-prong electric outlet
	No power to electrical outlet	Reset circuit breakers or change fuse
Cold water not available	Excessive use of cold water	Wait 20-30 minutes for cold water to be restored
	Poor ventilation	Make sure dispenser is at least 4 inches from the wall
	Cold water baffle is not set properly	Secure the cold water baffle in the cold tank
	Water is exposed to direct sunlight or heat source	Move dispenser away from sunlight or heat source
Hot water not available	Excessive use of hot water	Wait 15-20 minutes for hot water to be restored
	The hot water switch is in the off position	Switch to the ON position
Excessive noise	No water in hot tank (Water not flowing from hot faucet)	See instructions for purging air from hot tank
	The dispenser is not level	Level dispenser
Water leak (only in base of dispenser)	The dispenser is in contact with other equipment	Move dispenser away from other equipment
	Cracks or holes in water bottle.	
Water leak (inside of dispenser)	Unplug dispenser and remove bottle immediately. Call Customer Service.	
Display light not working	Needs to be serviced. If under warranty, call.	
Clock not working	Needs to be serviced. If under warranty, call.	
Time to Clean light on	Clean interior of dispenser, following instructions on prior page and push button to reset 180 day timer.	

OUR WORRY FREE DISPENSER LIMITED WARRANTY

Applies to Dispensers Provided with Our Pure Savings Plans.

The water dispenser we are providing for your use with our Pure Savings Plan home delivery service is engineered and manufactured to provide years of quality and enjoyment. Should you have a problem with the dispenser, please contact us to arrange for inspection, replacement and/or repair, as we deem appropriate. This limited warranty covers defects in the dispenser's materials or workmanship for as long as you are our Pure Savings Plan home delivery customer. Services covered by this limited warranty will be performed without charge, including pick-up and delivery. Damages to the dispenser that result from: (a) use of the dispenser in a manner that is not normal or customary; (b) improper operation of misuse; or (c) accident, neglect, alteration or abuse and physical damage to the surface of the dispenser, including scratches, cracks or other damage to externally exposed parts are not covered by our limited warranty, and we must reserve the right to charge you a fee to repair any such damages. Except where prohibited or restricted by law, (1) there are no warranties, express or implied, other than as specifically set forth herein, including any implied warranties of merchantability or fitness for a particular purpose, and (2) this limited warranty does not cover incidental or consequential damages. If you terminate your Pure Savings Plan home delivery service, this limited warranty will terminate, and you must return the dispenser to us by making it available for pick-up.

OUR TWO YEAR LIMITED WARRANTY

Applies to Dispensers Purchased from Nestlé Waters North America Inc.

This two year limited warranty is available only to consumers who purchase this product from Nestlé Waters North America Inc. for home or office use. Nestlé Waters North America Inc. warrants that this product will be free of defects in material or workmanship under normal home and office use for two years from the date of original purchase. This warranty does not cover any damage caused by (a) use of the dispenser in a manner that is not normal or customary; (b) improper operation or misuse; or (c) accident, neglect, alteration or abuse, and physical damage to the surface of the dispenser, including scratches, cracks or other damage to externally exposed parts. Except where prohibited or restricted by law, (1) there are no warranties, express or implied, other than as specifically set forth herein, including any implied warranties, of merchantability or fitness for a particular purpose, and (2) this limited warranty does not cover incidental or consequential damages.

CUSTOMER SERVICE

Arrowhead
1-800-950-9393
www.service.arrowheadwater.com

Deer Park
1-800-325-3337
www.service.deerparkwater.com

Ice Mountain
1-800-472-9888
www.service.icemountainwater.com

Ozarka
1-800-950-9397
www.service.ozarkawater.com

Poland Spring
1-800-950-9396
www.service.polandspring.com

Zephyrhills
1-800-950-9398
www.service.zephyrhillswater.com

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THE BETTER STAINLESS STEEL DISPENSER

DESIGNED EXCLUSIVELY FOR:



Congratulations for choosing our new "better" stainless steel dispenser. We are proud to describe it as "better" since it has enhanced push button dispensing technology and an innovative "time to clean" reminder so you are sure to know when to sanitize your dispenser. This bottled water dispenser has been designed for your convenience, taking safety, hygiene and the environment into consideration. We hope you enjoy using it!

USAGE INSTRUCTIONS

Cold Water Dispensing

Place cup, glass or mug directly under dispensing spigot. Press and hold BLUE COLD water button to start water flow. Release this button to stop cold water from flowing.

Hot Water Dispensing

Place heat-safe cup, glass or mug directly under dispensing spigot. Depress and hold RED UNLOCK for one second then, simultaneously depress and hold RED HOT water button to start water flow. Release these buttons to stop hot water from flowing.

INITIAL SET-UP

For optimal operating efficiency, safety, and minimal electrical power usage, please follow these instructions.

Please place your dispenser indoors and away from direct sunlight, excessive heat, cold and moisture. It should be in a well-ventilated area, with a minimum of four inches from the wall. Be sure it's on a flat, level and stable surface. An unbalanced surface may cause excessive noise and/or shaking of the appliance.

Clock

Depress CLOCK to activate setting function. Depress H to set hours and AM/PM. Depress M to set minutes. The clock will begin to operate when you release TIME SET M. Clock will continue to run for three minutes using a battery, in the event of a power outage.

Time to Clean

Every 180 days, this button will illuminate, indicating dispenser should be sanitized, following the instructions in this manual. To reset, depress button and hold for three seconds.

Display Light

Depress button to turn light on and again to shut off.

GENERAL PRECAUTIONS

Use Water Only – Filling the appliance with any other type of liquid(s) may cause significant problems and will void the seller's warranty.

Stand the Appliance Upright for One Hour

Do NOT plug the appliance into an electrical outlet until it has been standing upright for at least one hour.

Keep the Condenser Clean

The cooling performance and energy efficiency decrease when dirt and/or dust accumulate on the condenser. Clean the condenser monthly with a damp cloth.

Disconnect Power

Before cleaning, inspecting or repairing appliance, disconnect electrical power source to prevent electrical shock.

Reconnecting Power

Wait a minimum of five minutes before reconnecting power, after it was disconnected.

MOVING AND STORAGE

1. Turn hot switch off (see back panel).
2. Run hot water faucet until water is no longer hot.
3. Remove water bottle from appliance.
4. Run cold water faucet until no water comes out.
5. Drain hot water tank, using hot water drain located on the back of dispenser.
6. Unplug appliance from power source.
7. Wipe all water from faucet and drip tray areas using a clean, soft cloth.
8. Follow 10 Easy Steps to clean on page 5 before using again.

EXTERIOR CARE & MAINTENANCE

Wipe the appliance lightly with a damp clean, soft cloth. (Do not use abrasive cleaners, as they will scratch the exterior surface.)

Remove and wash drip tray with warm, soapy water and allow drying thoroughly, monthly. Drip tray may also be cleaned on top rack of most standard household dishwashers, as well.

PROPER CARE AND CLEANING

Exterior Cleaning

Perform: As needed.

Time required: 5 minutes.

Note: Do not use abrasive materials or chemical cleaners.

Clean cabinet surfaces with a soft cloth and warm, soapy water.

Wipe dust from back of dispenser to improve efficiency.

Remove drip tray assembly by sliding it forward. Remove cover. Place tray and cover on top shelf of dishwasher or wipe parts clean with a soft cloth and warm soapy water. Dry thoroughly before replacing.

Cleaning Water Dispenser

Perform: Every 3-6 months

Time required: 30 minutes

Note: Best to do prior to loading a new bottle.

Be sure to have the following items within easy reach before you begin cleaning your dispenser:

- Clean pair of rubber gloves
- New sponge or cleaning pad
- Paper towels
- Boiling water

10 EASY STEPS

1. **Unplug the dispenser's electrical cord from its outlet.** Remove the empty water bottle from the dispenser.
2. Carefully fill the reservoir with clean, boiled water.
3. Let water sit for 3 minutes to partially cool. **Always use care around hot water!**
4. Wearing rubber gloves, use a new sponge or cleaning pad to gently clean the reservoir. **Never use soap, cleaning fluid, steel wool or other abrasive material to clean the unit.**
5. Plug in electric cord and drain the water in the dispenser completely by activating the dispensing buttons on the faucets. Unplug electric cord after draining water from faucets.
6. Repeat process allowing 3 minutes for water to cool.
7. Wipe the outside of the dispenser, including the faucets.
8. Plug in electric cord and drain reservoir completely. Place a new full bottle of water on top of the dispenser unit.
9. Remove air from the hot tank by activating the hot water dispenser button until water flows freely from faucet.
10. In less than an hour, you can enjoy hot and cold water from your clean dispenser.